

## **ONLINE AND MOBILE GIVING AT THE CREATION AND EARTH HISTORY MUSEUM: Why, How, and Much More...**

### **Did you know?**

You can support The Creation and Earth Science Museum quickly and easily on our website or from your mobile phones? Thanks to our trusted giving partner, Mogiv, supporters of the museum are able to make donations from any location 24 hours a day. In our culture of mobility and technology, every person can give ... anywhere ... anytime. Armed with handsets, computers and internet service, we can begin to transform our culture of abundant living into a culture of intentional giving -- giving from the heart.

### **How do I get started?**

Getting started is quick and easy. Simply follow the steps below:

**Step 1:** Go to <http://www.creationsd.org/give.html>

**Step 2:** Enter your gift amount.

**Step 3:** Click the "I want to create a Mogiv account" button.

**Step 4:** Create your account. (enter your first name, last name, email, and password)

**Step 5:** Enter your payment information. (credit card, checking account, or both)

**Step 6:** Follow the prompts to confirm your donation.

**Step 7:** You will be emailed a receipt showing your donation amount.

OR

**Step 1:** Text or email a gift of any dollar amount to [creationsd@mogiv.com](mailto:creationsd@mogiv.com). (ex: text or email 5 for a \$5.00 gift, 20 for a \$20.00 gift, etc)

**Step 2:** You will receive an auto-generated response with a link and instructions to complete your donation and set up your account. Please follow the link.

**Step 3:** Follow steps 4 through 7 above to complete your gift.

### **How do I setup a recurring gift?**

Regularly scheduled giving is essential to the ongoing ministry of The Creation and Earth History Museum. Recurring donations help us maintain our exhibits, book speakers and events, and create future exhibits. Thanks to Mogiv, setting up a scheduled gift is a snap! Simply follow these steps:

**Step 1:** Go to <http://www.creationsd.org/give.html>.

**Step 2:** Click the "Scheduled" tab.

**Step 3:** Enter your gift amount.

**Step 4:** Enter when you would like your scheduled gift to start.

**Step 5:** Select how frequently you would like it to repeat.

**Step 6:** Enter your Mogiv username/password and click "Sign-In"

**Step 7:** Follow the prompts to confirm your donation.

Please consider a scheduled gift today. Even if it's only \$5.00 a week. Every little bit helps!

### **How do I give via my mobile phone?**

Once you have created a Mogiv account it's easy to enable your mobile phone for giving. From your Giver Dashboard simply click on Settings and then follow the steps under "Manage Contact Options" to enable your Mobile Phone. Once your mobile phone is enabled you will be able to give to The Creation and Earth History Museum anytime simply by sending a text message.

To initiate a gift to The Museum from your phone, simply send a text message with the amount you'd like to donate to The Museum's unique address.

**creationsd@mogiv.com**

As an example, to send \$20 to the Museum, you would text:

"20" to **creationsd@mogiv.com**.

Seriously. It's that simple. We'll send you a confirmation text to make sure we got your request right. If we did, you'll text back a "Y" and your donation will be on its way.

To enable email giving, follow all of the steps above, but enter in your authorized email address instead of your mobile phone number. When sending an email gift, put the gift amount (ex. "20") in the subject line and send the email to **creationsd@mogiv.com**.

### **Can I really send a text message to an email address?**

Yes you can. The majority of US mobile carriers support text-to-email messaging.

To send a text message to an email, simply substitute an email address for the usual phone number in the "To:" space.

The best way to do it is to create a "Creation Museum" contact in your phone with the email address (ex. **creationsd@mogiv.com**). Then, simply send a text message to that contact and it'll come straight to us!

### **How do I get a receipt for my donation?**

The Mogiv System will email you a receipt for each gift that you make. Receipts and giving reports can also be printed from the dashboard at any time. All donations to The Creation and Earth History Museum are tax deductible.

### **How soon will the museum receive my financial gift?**

Depending on your method of payment, it takes anywhere from 2 to 7 days for funds to arrive in our bank account. Funds are settled directly into our designated bank account.

### **Can I really give any amount?**

The Mogiv System allows you to make donations of \$1.00 or more.

### **How much does it cost donors to use the Mogiv system?**

The Mogiv system is free to use for givers. There is no cost to have a Mogiv account and no cost or fee to you in making an online or mobile phone donation.

### **Does it cost the museum anything if I give online or via text?**

Yes, there are small fees, but we also have processing costs when you donate with a check or cash. We're willing to pay the fees in order to make it more convenient for you. You can help cover those fees by adding 3% to your donation.

For each transaction, Mogiv charges \$0.45 plus merchant fees (1-3.5%) that go to your credit card company or bank. For a more detailed breakdown, please see below.

Example transaction:

- You give \$100 to The Creation and Earth History Museum via VISA
- Mogiv fee      \$0.45
- VISA fees      3.15
- Total cost      (\$3.60)
- Net funds to the museum    \$96.40

Tip: You can reduce fees we pay by giving one large gift per month, rather than multiple smaller gifts.

### **Who do I talk to if I have problems using the system?**

For questions, technical issues, or to void any unintended payments, you can contact Mogiv Support 24/7 at [support@mogiv.com](mailto:support@mogiv.com).